

NEW CUSTOMER DETAILS (Please Print Clearly)

Full Name _____ Contact Phone _____

Postal Address _____ Email Address _____

Are you happy to receive occasional information from Recycle Boutique that is relevant to you via email? ☐ YES ☐ NO**OUR TERMS AND CONDITIONS**

1. All clothes are sold by us on behalf of the owner.
2. You will be issued with a personalised customer card and receipt. The receipt will have an estimated notification date written by which time you should receive an emailed inventory list. This list will show you the GST exclusive price and a description of all the items accepted into stock. It will also have a charity date for your items.
3. Clothes left with us and not accepted into stock will only be kept for one week from the date processed, unless you have chosen to have the unwanted items disposed of by us. The stock will either be donated to a charity or we will sell the items in our outlet store - the proceeds of which help various charities. Clothes not sold after four weeks in stock will be reduced to half price, and if still unsold after six weeks will be reduced to \$4.50 (GST inclusive) for a further week. Clothes still unsold will not be retained if not collected prior to the disposal date on the bottom of your paper or emailed inventory list.
4. We will pay you 50% of the selling price (GST exclusive) of all items sold on presentation of your customer card within five years of the date that your clothes were taken into stock. You must retain your customer card as it's the identification we use to trace your items.
5. You can withdraw your clothes from the shop at any time, but only by personally locating your garments within the shop and then getting a staff member to adjust our stock records accordingly. This excludes any items that may be on lay-by. Any items you wish to collect before the end of their cycle in store must be collected one week before the charity date listed on your email, this is your responsibility.
6. Clothes will only be taken into stock on the basis that the owner accepts all risk of loss or damage (including shoplifting) while their clothes are in the shop. We will however exercise reasonable care, while your clothes are with us.
7. If sales from clothing go over \$120 it is up to you to contact our staff and arrange a bank deposit. Payments under \$120 must be picked up in store in cash.
8. We ask the owner to take sole responsibility at all times for keeping in contact with the shop to determine if their clothes have sold, for collecting any payments due and for uplifting any goods they may want returned.
9. If stock is accepted a handling and processing fee of \$2.00 applies for new customers and existing customers for every drop off, this will be deducted from your next payout.

How did you hear about Recycle Boutique? _____

SELECT AN OPTION FOR YOUR ITEMS (Please Tick)

Do you wish to collect items not accepted for Recycle Boutique?

- ☐ YES I will collect within 7 days of email notification
- ☐ NO Send to an outlet that donates to charity (items will be sent on the day of sorting)

I Accept the Terms and Conditions

Signature _____ Date _____ Customer Number _____

THE NEXT STEP

Check the email notification date below, if you have NOT received an email by this date it is important you contact the store immediately!

ESTIMATED PROCESS DATE

OFFICE USE ONLYCustomer Number _____ Number of Bags _____ Done ☐

Bag Description _____